







Chinese5Art

RMA Refund Request

-  Please print and fill out the following form to request an RMA number.
-  All information must be completed in order to be approved.
-  Upon completion, please e-mail to Office@Chinese5Art.com
-  When your RMA form has been received, Chinese5Art will send you an e-mail confirmation of receipt.
-  If you do not receive a confirmation that we received your e-mail, then please re-send your request
-  Upon approval, an RMA number will be issued within 72 hrs.

Attn: RMA Department

Member ID/E-mail: _____

Date: _____

Original Invoice# _____ Original Invoice Date: _____

Contact Name: _____ E-MAIL: _____

Product: _____

Price: _____ Reason: _____

Product: _____

Price: _____ Reason: _____

Product: _____

Price: _____ Reason: _____

I understand that Chinese5Art will issue a refund if I return the merchandise in original form within 7 days after receiving the purchases.

I understand that it is my responsibility to ship all merchandise in new condition and full insured to Chinese5Art within 7 days of the issued refund number from the original invoice date-which ever is sooner. Upon receipt of products, Chinese5Art will inspect the merchandise for damage. All merchandise must be in original packaging and in re-sellable condition. New Condition constitutes: No permanent markings or missing components in original packaging.

Your Signature _____

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